

# Trenton Public Schools

*“Children come first, Los niños son primero”*



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TO: All District Staff  
FROM: Tracey McMillan-Booker, Interim Benefits Manager  
DATE: March 8, 2024  
RE: Special Open Enrollment (Frequently Asked Questions)

Q. Can anyone enroll during the Special Enrollment?

A. No, you must be actively enrolled in a health plan, if you waived coverage you must wait until the next open enrollment in October.

Q. Are current plans will still be available? through the end of the year?

A. Yes, current plans will be available through the end of the year. Plan design as far as rates, co pays and deductibles will remain the same (existing rates for Horizon will be the same for the mirrored plans) which is inclusive of Chapter 44 and Chapter 78.

Q. Who is eligible for the open enrollment?

A. All active members that were hired before July 2020. If hired after July 2020 only the NJ Educators and Garden State plans are available.

Conversion Chart:

Medical Plan	Horizon	Aetna
NJ Educators	NJEHP	Aetna NJEHP
PPO Plans	NJ Direct	Freedom
Garden State		Aetna Garden State

Q. Will I see costs?

A. There will be a calculator available, no changes in costs. The Aetna Plans will mirror the Horizon Plans.

Q. What are dates of enrollment and effective dates?

A. April 1 – April 30, 2024 Active Employees Only – Effective coverage date is July 1, 2024.

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Q. When will members receive communication?

A. Postcards will start mailing on March 13, 2024

Q. What are the changes available?

A. Medical Plan Changes only, not adding members.

Q. Will all plans have the same Optum RX Plan

A. Yes, RX through SHBP / SEHBP will continue to be administered through OptumRx

Q. Incentive – Larger provider network. Both Horizon and Aetna have a very large provider network and are comparable in size?

A. In addition to care, there are wellness plans and incentives to MOVE, Blue 365, Horizon Fit and My Health Manager programs.

Q. Can members add dependents?

A. No, members can only transfer plans. Please use the qualifying event in benefitsolver should you need to update dependents.

Q. Can I change dental or vision during this enrollment?

A. No, not at this time.

Q. Is transition of care an option?

A. Yes, the concierge can support these inquiries to ensure there is no loss of coverage.

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Q. Is there an Enrollment Hotline?

A. Yes, please call (833) 398 0768, AetnaStateNJ.com, or Benefits at ext 5695.

Q. Is this a passive enrollment?

A. Yes, no actions required if no plan changes are required. However, it is recommended to check your enrollments and demographic information for accuracy.

Q. Can members that enroll with the special enrollment, change plans at the next open enrollment in October 2024?

A. Yes, absolutely changes are permissible.

Q. If member is on a Direct 15 plan can they switch to an Aetna Plan?

A. Yes, during this enrollment.